

■ **ORGANISATIONAL BEHAVIOR & LEADERSHIP** by Claudia Tuclea

UNIT DESCRIPTION

The unit examines issues surrounding how individuals and groups are organized, how they work and how they behave within the modern workplace. The course will contain a balance of the theoretical concepts of OB and a focus on the practical OB issues confronting hospitality industry in a global context. Furthermore, participants will come to understand global leadership and the theoretical approaches to global leadership in complex, modern contexts.

LEARNING OBJECTIVES

By the end of the Unit, participants will be able to:

Knowledge

- Analyze the behavior of individuals and groups in organizations in terms of the key factors that influence organizational behavior. Examine factors which influence group cohesiveness and performance.
- Understand leadership styles.

Competencies

- Analyze managerial contexts from the viewpoint of organization behavior using relevant theoretical frameworks and tools.
- Demonstrate professionalism and leadership qualities with a self-critical and reflective focus, and high ethical standards.

Mindset

- Relate theory to practice and demonstrate synthesis of advanced knowledge by improving organizations.
- Understand and apply research to problems of practice.
- Select, implement, and manage appropriate leadership methodologies to meet individual, group, and organizational needs.

METHODOLOGY

- Interactive lectures with real-life examples and use of different multi-media tools.
- Group work including a group presentation.